ONLINE TICKET USAGE GUIDE

Apr, 2025

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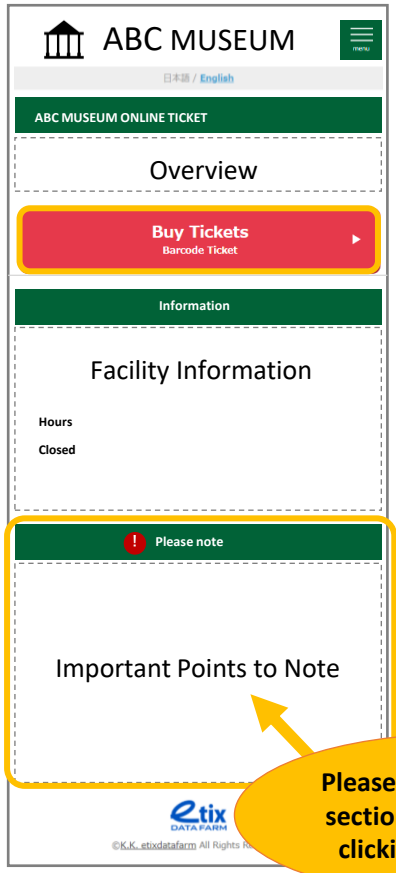
etix
DATA FARM

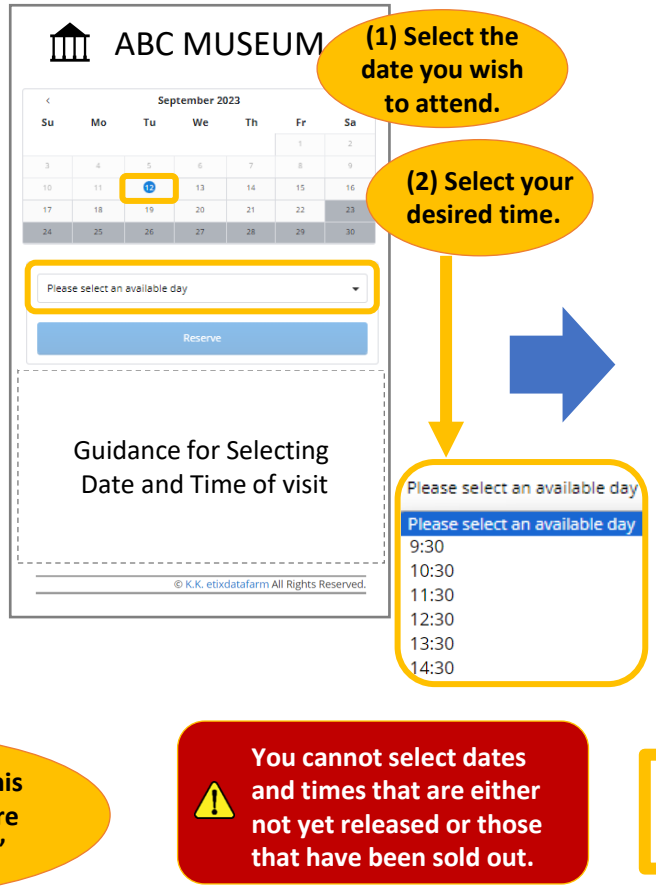
ONLINE TICKET USAGE GUIDE

Applications & Purchasing Tickets （1／4）

1. Access the application page



2. Select the date and time you wish to attend （For shows without specific date and time options, the screen for step “3” will be displayed.）



3. Select the type of ticket

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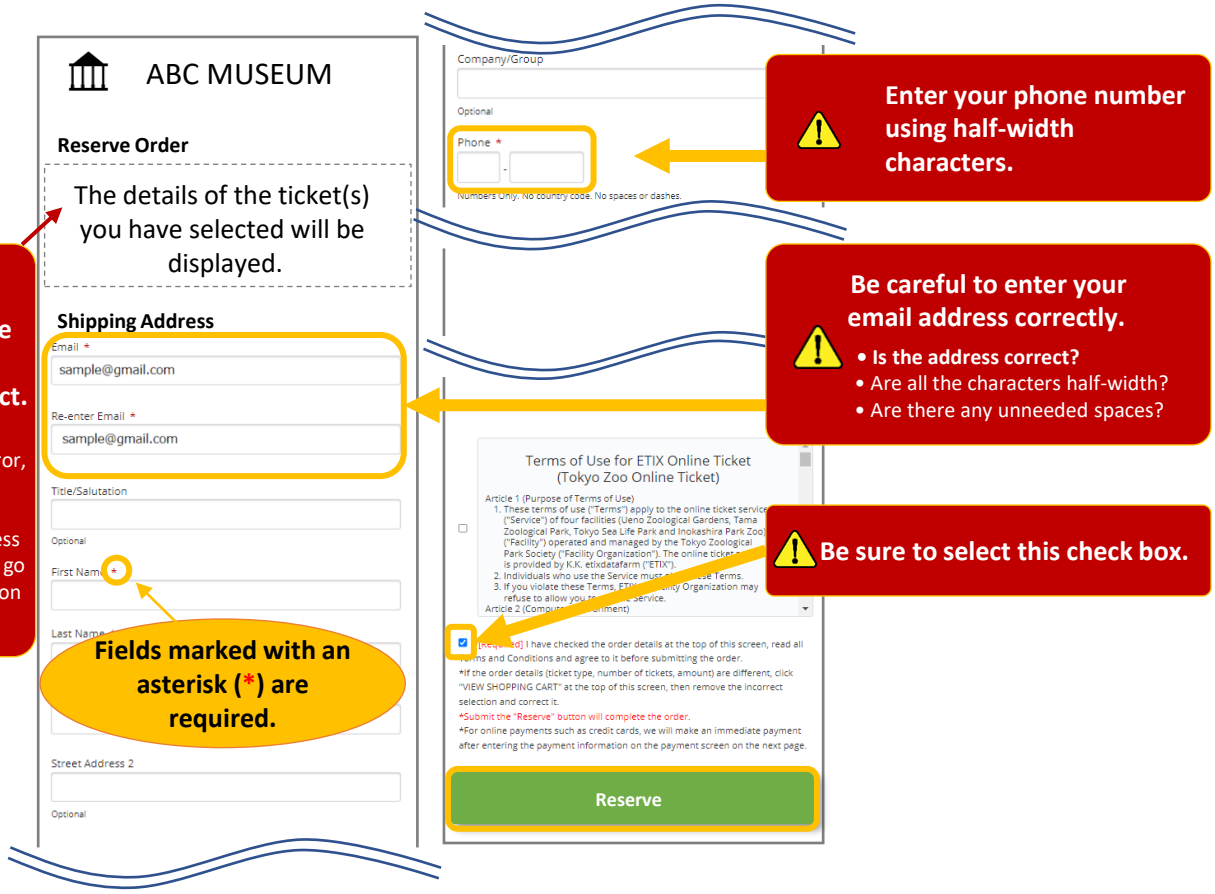
Applications & Purchasing Tickets （2／4）

4. Confirm your application details and payment method

Please make sure your application details are correct.

If you've made an error, you can either press "REMOVE" for each individual item or press "CLEAR GUESTS" and go through the application process again.

5. Enter your customer information



Fields marked with an asterisk (*) are required.

Enter your phone number using half-width characters.

Be careful to enter your email address correctly.

- **Is the address correct?**
- Are all the characters half-width?
- Are there any unneeded spaces?

Be sure to select this check box.

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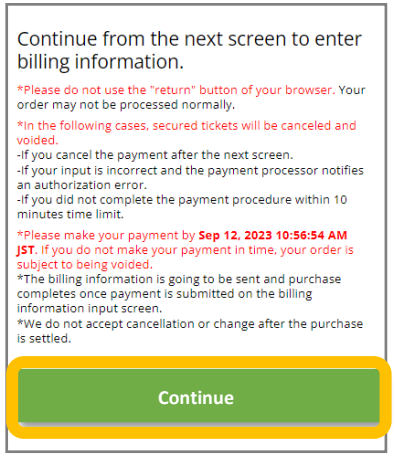
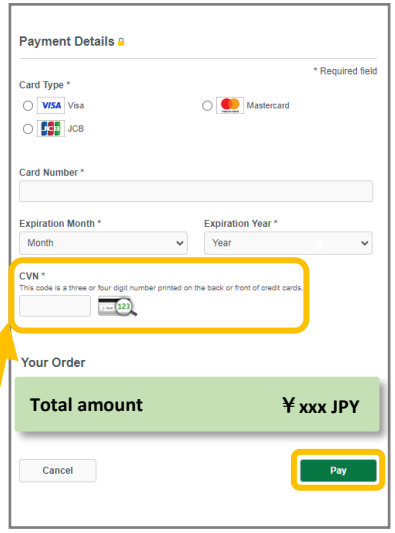
Applications & Purchasing Tickets （3／4）

6. Select the payment method



* In the case of a free ticket, no payment is required.

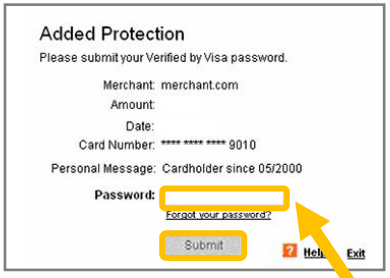
7. Enter your credit card information



The CVN (Security Code) refers to the last three digits printed either at the top of the signature field on the back of the card or in another location, in addition to the credit card number.

8. Enter the 3D Secure password

* This screen will only be displayed for customers who have registered for the 3D Secure authentication service.



If you have registered for 3D Secure (identity authentication service), please have the password you registered on the issuing card company's website or other platforms ready.

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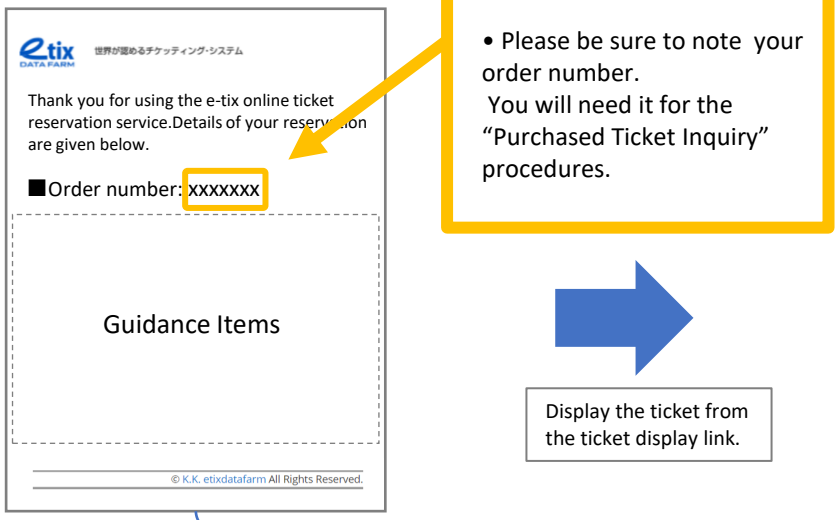
Applications & Purchasing Tickets （4 ／ 4）

9. Application completion screen



10. Ticket display

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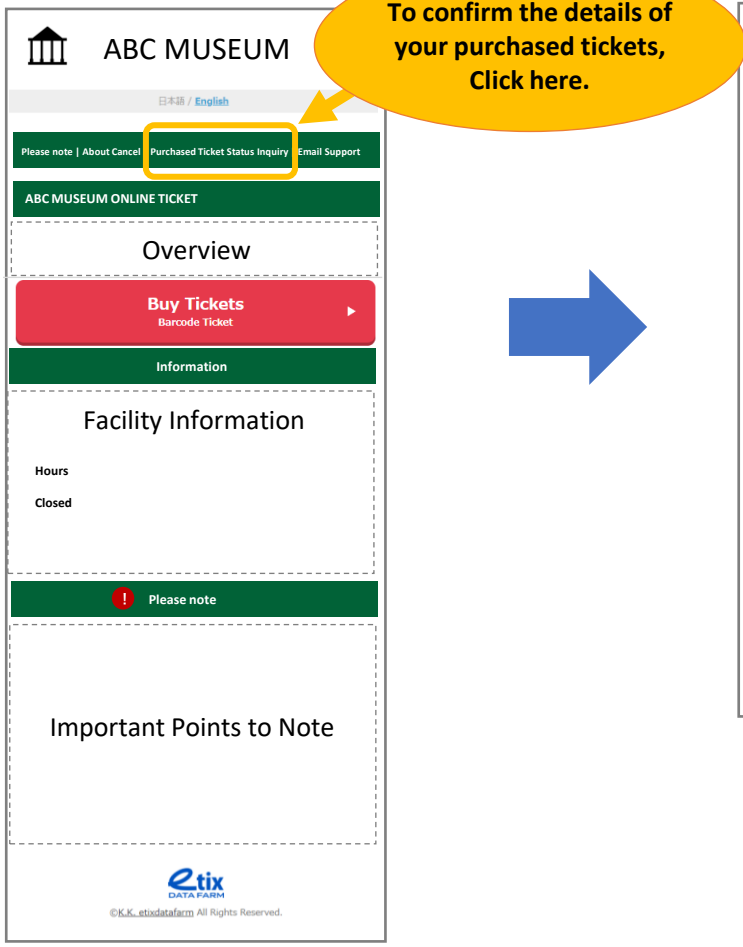
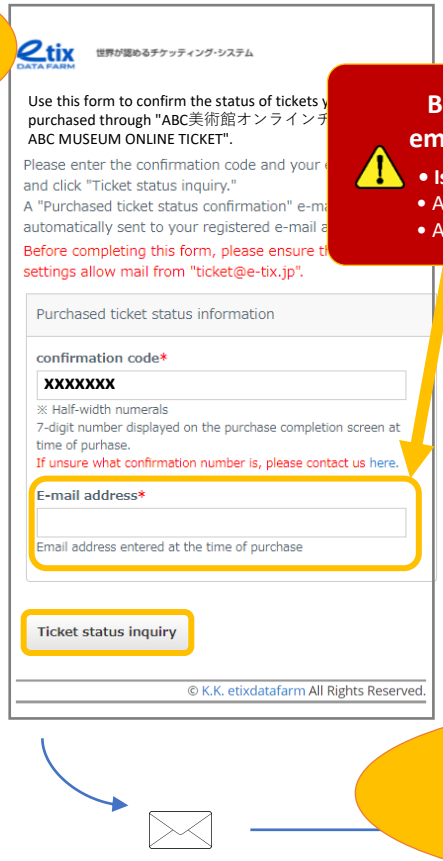
Confirming Purchased Tickets（1／1）

1. Access the confirmation page



2. Enter your application information



Be sure to enter your email address correctly.

- Is the address correct?
- Are all the characters half-width?
- Are there any unneeded spaces?

3. Ticket display

At the venue, please present the side of the ticket that has the QR code.

* Entry will not be permitted by just showing the purchase email or other documentation.

You will receive a confirmation email for the purchased ticket. You can display the ticket from the "View Your Ticket(s)" link.

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